

# Privacy Policy

Thank you for visiting Reinerware! We are committed to protecting your privacy. The following policy will explain how we use and protect your personal information. By downloading the software from Reinerware.com, you are accepting the practices described in this privacy policy. As we continue to develop our website and take advantage of technologies to improve the services we provide, this policy may change. We encourage you to refer to this policy to understand our current privacy policy. This policy last was updated on January 27, 2012.

Note: the privacy practices set forth in this privacy policy are for this web site only. If you link to other websites, please review the privacy policies posted at those web sites.

## ***Collection of Information***

Reinerware.com collects personally identifiable information, like names, postal addresses, email addresses, etc., only when voluntarily submitted by our visitors. This information is only used to fulfill your specific requests. Reinerware.com does not provide personally identifiable information to any third parties except those who assist in the functionality of this website.

This privacy policy will tell you:

- What information is used by Reinerware.com
- How we use and share information
- How we protect this information

## **Cookie/Tracking Technology**

The Site does not use cookie and tracking technology.

## ***How is information used?***

Information we collect from you may be shared between all points of contact within Reinerware.com We use this information to provide emails relevant to you and to ship you the CD containing the software. We don't provide personally identifiable information data to any third parties except those who assist in the functionality of this website.

In addition, we may use such information to:

- Provide you with timely and reliable fulfillment of requests
- Do all things necessary to administer those services
- Deliver merchandise and services that you purchase online
- Respond to your customer service inquiries or requests

### ***Use of Third Parties***

All orders are processed through the PayPal Merchant Center. Credit card information collected on this website is stored on PayPal's secure site. Shipping and email information is also stored.

Your information collected for PayPal's secure online payment system is governed by the PayPal Privacy Policy. PayPal requests information from you on our order form. To buy from us, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used by PayPal for billing purposes and to fill your orders. If they have trouble processing an order, they will use this information to contact you by email.

We contract with third parties to help carry out the fulfillment of your trial/order. They may collect anonymous information about your visits to our website, and your interaction with our products and services. They may also use information about your visits to this and other websites to target advertisements for goods and services. This anonymous information is collected through the use of a pixel tag, which is industry standard technology used by most major websites. No personally identifiable information is collected or used in this process. They do not know the name, phone number, address, email address, or any personally identifying information about the user.

### ***Retention of Personal Information***

Reinerware.com retains your personal information for as long as necessary to fulfill the purpose(s) for which it was collected and to comply with applicable laws. Your consent to such purposes(s) remains valid after any termination of our relationship with you.

### ***Applicable Law***

By visiting this site, you agree that the laws of the State of Washington, without regard to its conflict of laws principles, govern this privacy policy and any dispute of any sort that might arise between you and Reinerware.com or its affiliates. By use of this website you consent to exclusive jurisdiction and venue in the courts of Washington State.

### ***Condition of Use***

Reinerware.com does not warrant that this site, its servers, or email sent by us or on our behalf are virus free. Reinerware.com will not be liable for any damages of any kind arising from the use of this site, including, but not limited to direct, indirect, incidental, punitive, special and consequential damages.

Certain State laws do not allow limitations on implied warranties or the exclusion or limitation of certain damages. If these laws apply to you, some or all of the above

disclaimers, exclusions, or limitations may not apply to you and you might have additional rights.

We thank you again for visiting Reinerware.com. If there is anything that we can do to improve our Privacy Policy, we welcome your suggestions.